Queensland
Digital Health Centre

2026 Symposium

From Discovery to Delivery: Scaling Impact Through Implementation

Thursday 19th November | Mary Emelia Mayne Room, Mayne Medical School

Time	Agenda Item	Lead
1:45 – 2:00pm	**Registrations open** Coffee served	**Prof Jason Pole** Deputy Director, QDHeC
2:00 – 2:05pm	**Opening Address**	**Prof Jason Pole** Deputy Director, QDHeC
2:05 – 2:15pm	**Welcome to Country**	**Shannon Ruska** Managing Director Tribal Experiences
2:15 – 2:45pm	**QDHeC Year in Review**	**Prof Clair Sullivan** Director Queensland Digital Health Centre
2:45 – 3:30pm	**Keynote Address** From design to practice: Aligning technology with human work	**Prof Melissa Baysari** Digital Health Human Factors Group University of Sydney
3:30 – 4:00pm	**Panel Discussion** *Why do some digital innovations become embedded in everyday practice while others never move beyond the pilot phase?* This panel will explore the human, organisational and system factors that influence successful utilisation, and discuss how we can accelerate utilisation maximising real world healthcare impact. *Moderated by Titus Kirwa, QDHeC PhD Candidate*	**Prof Melissa Baysari** Digital Health Human Factors **Makala Castelli** Health Consumer **Dr Rae Donovan** CCIO **A/Prof Andrew Staib** Emergency Medicine **Prof Kathrin Cresswell** International Researcher
4:00 – 5:00pm	**Meet the Stream Leads** Networking and Afternoon Tea served	

Moderators



Professor Jason Pole
Deputy Director, QDHeC
The University of Queensland



Vicki Hobson-Green
Director Operations, QDHeC
The University of Queensland

Meet our speakers

Queensland
Digital Health Centre



Professor Clair Sullivan

Director, QDHeC, The University of Queensland

Professor Clair Sullivan is a globally recognised clinical informatician and endocrinologist leading digital health transformation. She directs the Queensland Digital Health Centre at UQ and holds adjunct roles at QUT and RMIT. Clair has driven major initiatives shaping national and international policy, secured over $35M in research funding, and ranks among the top 1% of medical informatics researchers worldwide.



Prof Melissa Baysari

Professor of Human Factors University of Sydney

Professor Melissa Baysari is a leading researcher in digital health, human factors and patient safety at the University of Sydney. Her work focuses on improving the safety, usability and implementation of health technologies, particularly electronic medical records and clinical decision support systems. She has secured more than $40 million in research funding and her research has informed significant improvements to clinical information systems, hospital policy and healthcare practice.



Makala Ffrench Castelli

Health Consumer and Patient Experience Advocate

Makala Ffrench Castelli is a patient experience advocate and strategic health consumer focused on improving cancer survivorship, supportive care and patient leadership. Drawing on her lived experience and background in corporate strategy, marketing and governance, she brings deep cross-sector expertise to health and research initiatives through advisory and committee roles across the public, private and academic sectors.



A/Prof Andrew Staib

Associate Professor in Emergency Medicine and Emergency Physician

Associate Professor Andrew Staib is an internationally recognised leader in emergency medicine, digital health and health services research. As an Associate Professor at The University of Queensland and Senior Director of Emergency Care at Metro South Health, he leads emergency care innovation across Queensland. His expertise spans health informatics, artificial intelligence, patient flow and healthcare system redesign, with a track record of leading large scale digital transformation initiatives, developing predictive analytics for emergency departments, and advancing virtual models of care, through his research, clinical leadership and innovation,



Prof Kathrin Cresswell

Professor of Digital Innovations in Health and Care, The University of Edinburgh

Kathrin Cresswell is Professor of Digital Innovations in Health and Care at the University of Edinburgh. Her research focuses on the safe, effective and equitable implementation of digital technologies, including artificial intelligence, electronic patient records and digital health innovations, within complex health and care systems. She leads and contributes to major national and international research programmes examining how technology can improve healthcare while addressing organisational, social and policy challenges.



Dr Rae Donovan

Chief Clinical Information Officer, Queensland Health

Dr Rae Donovan is the Chief Clinical Information Officer at eHealth Queensland and Senior Emergency Consultant at the Princess Alexandra Hospital. For more than a decade, Dr Donovan has provided clinical leadership to Queensland Health's digital transformation journey, from the first digital hospital implementation at the Princess Alexandra Hospital through to numerous statewide digital health rollouts. She has strengthened statewide digital health clinical governance including leading the development of Queensland Health's Digital Health Safety and Quality Framework, and chairs the Australian Digital Health Agency's AI Expert Advisory Group. Dr Donovan is passionate about engaging clinicians and building a digitally capable workforce, ensuring digital innovation delivers meaningful improvements in patient care, clinician workflows and consumer experiences.