

## Specialist advice in 2 days not 2 years

Mater Hospital Brisbane offers a 'Request for Advice' (RFA) service to support GPs wanting access to specialist advice on diagnostic and/or treatment options for their patients.

**Our Mater eConsultant service is free and is available for:  
Respiratory/sleep; Neurology; Nephrology; Obstetric-Medicine, Cardiology, Endocrinology, and Dermatology.**

All services are **available** for **adult patients (16 years and over)**.

**All the BP and MD templates can be found at: [Mater Online - GP Request for Advice - Mater eConsultant](#)**

**Please email: [j.job@mater.uq.edu.au](mailto:j.job@mater.uq.edu.au)** if you require any assistance with the service.

## Our eConsultant specialists



**A/Prof Simon Bowler** is a **respiratory and sleep medicine** physician at Mater Hospital Brisbane.



**Dr Michael Burke** is a **general nephrologist**, having undertaken his nephrology advanced training in Queensland and South Australia. He is a lecturer for the School of Medicine, University of Queensland.



**A/Prof Paul Griffin** is the Director of **infectious diseases** at Mater Health in Brisbane, Associate Professor of Medicine at the University of Queensland School of Medicine and the Medical Director at Nucleus Network



**A/Prof Jim Muir** qualified as a specialist **dermatologist** in 1994 and is the Director of the Department of **Dermatology** at the Mater.



**A/Prof Karam Kostner** is Director of **Cardiology** at [Mater](#) and has a particular interest in preventative **cardiology** and **lipid disorders**.



**Prof David McIntyre** is an **Endocrinology** and **Obstetric Medicine** Specialist at the Mater specialising in the medical complications of pregnancy.

## eConsultant video

Check out [eConsultant video](#) featuring GPs from Brisbane South and Western Queensland discussing the benefits to GPs and patients of the eConsultant service: <https://www.youtube.com/watch?v=kZhmhIhsUCI>



## Clinical update in endocrinology and cardiology

With Mater eConsultants **Professor David McIntyre** Senior Staff Specialist in Endocrinology and Obstetric Medicine, and **Associate Professor Karam Kostner** Director of Cardiology at Mater Hospital Brisbane  
Link to webinar recording: <https://cloud.rdm.uq.edu.au/index.php/s/aSN9d6GyQ7nykQp>  
Password: **eConsultant**

## Sending attachments with an eConsult

If you wish to send correspondence or a photo (as a pdf) with an eConsultant Request for Advice there is an option to send a second message with only PDF attachments by right clicking on the little “m” symbol in the software taskbar and selecting “create new message (PDF)”.

## Top hints for sending an eConsult – download attached “Steps to sending”

### Include:

1 – 2 targeted questions to orientate the specialist to areas of focus.  
As much relevant information as you can about the patient.

## Answers to your frequently asked questions regarding eConsultant

- eConsultant is available for public and private patients
- GPs charge patient at the same rate as would for generating a standard outpatient referral and the physicians time is funded by the Mater
- the eConsultant Request For Advice (RFA) template is auto-populated from the patient record in the practice software
- the exchange between the GP and the Mater eConsultant specialist is via secure messaging both ways
- the service provides a documented record, for both the GP and the Mater, of the eConsultant advice.

## Training for new staff or need a refresher?

Our eConsultant program is ongoing and we are happy to provide support to get you started – if you or a team member would like refresher training via zoom or phone in the use of eConsultant please send a reply email with preferred dates and times to Dr Jenny Job – [j.job@mater.uq.edu.au](mailto:j.job@mater.uq.edu.au) . A Mater eConsultant training video is now available and includes a brief overview of eConsultant and a quick guide to sending an RFA to the Mater eConsultant. Please reply if you would like a copy.

Centre for Health System Reform and Integration

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