

OCHSNER UNDERGRADUATE MEDICAL EDUCATION

The goal of the Ochsner UGME department and participating specialty rotational areas is to develop high-quality medical professionals; physicians who possess extensive theoretical medical knowledge and apply it consistently to provide quality patient care. Students are expected to demonstrate professionalism and honesty, and to maintain the highest standards of integrity that embodies a spirit of trust and confidentiality. Students are expected to hold themselves and their peers to these high professional standards of behavior throughout their course of study. The following values should be adhered to at all times: personal accountability, responsibility, reliability, compassion, respect, equitably towards all, and academic integrity. We have developed the following guidelines and processes to ensure that all educational experiences are mutually beneficial to both you as a student and to our patients at Ochsner Medical Center.

PROFESSIONALISM

The Undergraduate Medical Education department believes that professionalism is not rules that specify behaviors, but guidelines that provide direction in identifying appropriate values, attitudes, and conduct. These principles include the safety and welfare of patients, competence in knowledge and skills, responsibility for consequences of actions, professional communication, confidentiality, and lifelong learning for maintenance of professional skills and judgments. Students are expected to conduct themselves at all times in a professional manner and to exhibit characteristics of a professional student.

DRESS CODE/APPEARANCE

This dress code is intended to contribute to your overall professional development as students of medicine. All medical students are expected to present a well-groomed professional appearance, dress in appropriate attire, and to practice the highest standards of personal hygiene and cleanliness. While acknowledging the weather in New Orleans can be quite hot and humid at times, it is still important to dress in a manner that is respectful to your professors, medical staff, and the patients to whom you come into contact while adhering to institutional safety and infection control standards.

- Medical Students are to wear clean, pressed, short white medical jackets. If you do not have a short medical jacket, one will be provided upon check-in.
- Proper medical student identification emblem (school patch) is permanently affixed to the jacket and visible. Patches will be provided upon check-in.
- School identification badges or name tags are to be worn at all times.
- Male students should wear a proper fitting dress shirt and tie with appropriate trousers (no jeans or shorts).
- Female students should wear a professional proper fitting blouse with slacks or skirt (avoid excessively low-cut necklines or revealing clothing).
- Exceptions to this rule will be made only when a student is on a service that requires wearing a scrub suit.

In general, students participating in medical educational rotations will conform to the Ochsner Medical Center dress and appearance guidelines. Jewelry, clothes, hairstyle and fragrances should be appropriate for the performance of duties in the hospital or clinic. Students are expected to dress according to generally accepted professional standards appropriate for their training program. Each training program may set more specific guidelines for dress code standards in its program.



Criteria

The following are broad areas of professional expectation of all students and employees of the Ochsner Health System

<p>1. HONESTY AND INTEGRITY</p> <ul style="list-style-type: none"> Earns the respect of peers, colleagues and teachers Puts truth before personal advantage Records and reports accurately 	<p>6. DISCRIMINATION</p> <ul style="list-style-type: none"> Behaves equitably towards all, irrespective of gender, age, culture, social and economic status, sexual preferences, beliefs, contribution to society, illness-related behaviors or the illness itself
<p>2. RESPECT</p> <ul style="list-style-type: none"> Respects the beliefs, rights, roles, responsibilities, abilities and cultural values of peers, patients, staff and members of the community Shows sensitivity in all interactions with patients and not aggressive, hostile, derogatory or demeaning Respects the personal and professional integrity and roles of other health professionals 	<p>7. SELF-APPRAISAL</p> <ul style="list-style-type: none"> Recognizes own abilities and limitations Admits and handles errors and criticism appropriately Recognizes and declares conflicts of interest Balances personal and professional life, and recognizes the need to work safe hours Demonstrates physical and mental self-care, seeking help where necessary, including for alcohol or drug dependence
<p>3. COMPASSION</p> <ul style="list-style-type: none"> Demonstrates a caring attitude Strives to understand the needs of others and attempts to meet the physical and emotional needs of patients, where appropriate 	<p>8. RELATING TO OTHERS</p> <ul style="list-style-type: none"> Resolves conflict constructively Observes agreed behavior in electronic communication Uses appropriate language in all written and verbal communication
<p>4. RESPONSIBILITY AND RELIABILITY</p> <ul style="list-style-type: none"> Fulfills commitments e.g. completes agreed duties, meets deadlines Is punctual Is not late or absent regularly without justification 	<p>9. PARTICIPATION</p> <ul style="list-style-type: none"> Willingly participates and contributes in group and community activities Facilitates the learning of others and does not inhibit their efforts Teaches others who are at earlier stages of learning
<p>5. DOCTOR /PATIENT RELATIONSHIP</p> <ul style="list-style-type: none"> Respects the patient's privacy, dignity and confidentiality Protects the patient's rights, avoids emotional, sexual, physical, or financial exploitation 	<p>10. PROFESSIONAL APPEARANCE</p> <ul style="list-style-type: none"> Presents a well-groomed, professional appearance Adheres to all dress codes and departmental scrub attire policies



THE UNIVERSITY
OF QUEENSLAND
AUSTRALIA



INFORMATION REGARDING WRITING ORDERS

In recognition of the educational value of organizing a regimen of investigation and treatment, diagnostic tests, etc. may be written by students but must be signed immediately by staff or supervising resident.

TRANSPORTATION/HOUSING AND MEALS

You are responsible for locating and paying for your own transportation, housing and meals. We do not offer housing assistance.

PARKING

Students are required to park in the Coolidge lot, behind the pediatrics and breast center buildings, across the street from the hospital.

CHECKOUT

In order to receive a Certificate of Completion and proper credit through your school, all students must return a completed *Student Clearance Form* to the Ochsner Clinical School Administrative Offices on the last day of rotation at Ochsner.

ADDITIONAL DETAILS

Please refer to [Ochsner Students \(https://medical-school.uq.edu.au/ochsner-students\)](https://medical-school.uq.edu.au/ochsner-students) on [The University of Queensland website \(https://medical-school.uq.edu.au/\)](https://medical-school.uq.edu.au/) for additional details.